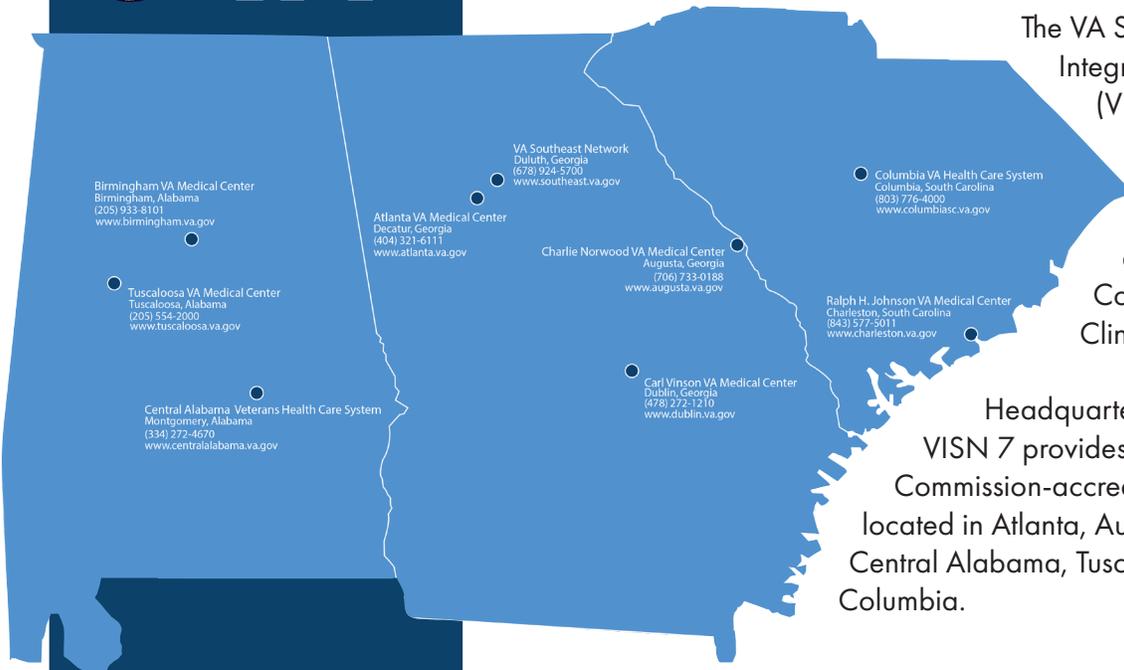




VA

VA Southeast Network (VISN 7)



The VA Southeast Network, Veterans Integrated Service Network (VISN) 7, provides world-class health care to Veterans in Alabama, Georgia and South Carolina, across eight medical centers and 50 Community Based Outpatient Clinics.

Headquartered in Duluth, Georgia, VISN 7 provides oversight of eight Joint Commission-accredited VA medical centers located in Atlanta, Augusta, Dublin, Birmingham, Central Alabama, Tuscaloosa, Charleston and Columbia.

Fast Facts

\$4.5 billion annual operating budget

1.2 million Veterans served

Fourth largest health care network in the VHA

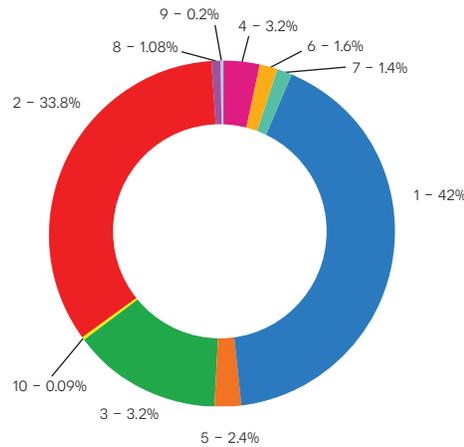
A service area that spans 124,534 square miles

22,000+ employees across the network

Over 7.6 million outpatient visits per year

33,078 hospital admissions

VETERANS BY SERVICE ERA

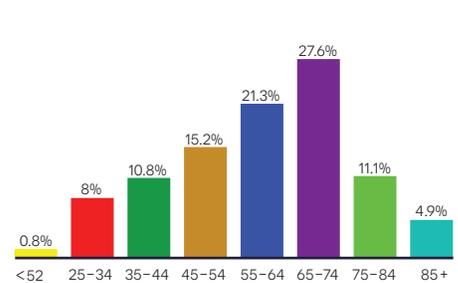


- | | |
|---------------------------|-------------------------|
| 1. Persian Gulf war - 42% | 6. Non-Veteran - 1.6% |
| 2. Vietnam era - 33.8% | 7. Other - 1.4% |
| 3. Post-Vietnam era - 14% | 8. World War II - 1.08% |
| 4. Korean War - 3.2% | 9. Active Duty - 0.2% |
| 5. Post-Korean War - 2.4% | 10. Pre-Korean - 0.09% |

VETERANS BY GENDER



VETERANS BY AGE



OPERATING BEDS

| | |
|-------------------|--------------|
| Total Beds | 2,218 |
| Nursing Home | 802 |
| Domiciliary | 467 |
| Internal Med | 438 |
| Psychiatry | 192 |
| Surgery | 139 |
| Spinal Cord | 71 |
| CWT/TR | 47 |
| Blind | 35 |
| Rehab Med | 20 |
| Neurology | 7 |

2020 Strategic Outlook

The VISN 7 Strategic Plan is focused on four primary pillars and guides the VA Southeast Network in longrange planning and organizational transformation. Key elements of the plan include achieving national recognition for excellence in healthcare quality and customer service; providing greater choices for care across the VA system at facilities and through community care, virtual care, and collaborative opportunities; providing increased care to diverse Veterans including those who are underserved and in urban and rural settings; transforming VISN 7 into a High Reliability Organization (HRO); and building a culture of shared ownership, accountability, and collaboration.



Make VHA the provider and care coordinator of choice for Veterans

- 1.1: Increase national recognition of VHA as a high-quality health care service.
- 1.2: Provide greater choices for care across the VA system at facilities and through community care, virtual care, and collaborative opportunities.
- 1.3: Provide increased care to diverse Veterans including those who are underserved and in urban and rural settings.
- 1.4: Increase access to, and use of, a broad spectrum of services that support and encourage lifelong health and wellness.



Deliver comprehensive and integrated whole health care

- 2.1: Integrate caregivers, families, and other support systems as key members of a Veteran's care team.
- 2.2: Improve coordination, communication and transparency across VHA Clinical Service Lines and Program Offices.
- 2.3: Enhancing continuity of care by strengthening and building relationships with internal and external partners.



Innovate as a learning and teaching organization

- 3.1: Transform VHA into a High Reliability Organization (HRO), building a culture of shared ownership, accountability and collaboration.
- 3.2: Increase communications that promote the use of learning tools and understanding of available resources to Veterans, employees, and stakeholders.



Increase the efficient use of resources across the enterprise

- 4.1: Modernize and enhance business and health information systems.
- 4.2 Optimize the efficient use of physical resources and infrastructure development efforts.
- 4.3: Provide a comprehensive and robust Human Resources structure that supports employee engagement and develops candidates from recruitment to retirement.